



FRAUD PREVENTION

FRAUD SIGNALS

PREVENTION MEASURES

Falsified information

- Fake address, bank account, email address, or telephone number
- Amateurish or inactive website
- Delivery address does not match the company address

Verification of information

- For creditworthiness verification, use printouts from the company register or a credit report
- Check the company's website (date of creation, whether links in the website function)
- Compare the logotype in the website and order
- Search for the individual on the internet

Company's operations

- A newly established company
- An old company that has ceased and recently re-started operations
- Company's area of activities does not correspond to the order
- Company's turnover and order value ratio

Verification of information

- Use printouts from the company register or a credit report for contacting the company – i.e. contact them using **CONTACT INFORMATION NOT GIVEN IN THE ORDER**
- Do not ship the goods without an advance payment

Changes

- Change of the place of delivery and/or delivery terms
- Change of the bank address
- Change of the company name, status, board, activities, or contacts

Verification of information

- Verify the delivery address and the entity to whom the goods are to be delivered
- Call your regular contact using safe and customary contact information
- Do not accept banking particulars sent by email or telephone
- Give priority to an original document issued by the bank and specifying the bank name, name of the account holder, and bank account numbers

Falsified documents

- Poor document quality
- Spelling errors
- Incorrect, non-professional business language

Verification of information

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- Do not ship the goods without an advance payment

THE LIST IS NOT FINAL – EACH CASE IS INDIVIDUAL AND MERITS ATTENTION